
City Manager Update

DECEMBER 2023

KEY DATES & EVENTS

JANUARY 1

City offices closed for
New Year's

JANUARY 9, 9:00 AM

First Commission Work
Session of 2024

JANUARY 13, 8:30 AM

MLK Jr. Celebration and
March to Pioneer Park

JANUARY 15

City Offices Closed for
MLK Jr. Day

JANUARY 16, 5:30 PM

Strategic Planning
Community Forum #2

JANUARY 21, TBD

Festival of Bicycles

JANUARY 27, TBD

Solid Waste Department
"Shredfest"

JANUARY 28, TBD

United Faiths Walk of
Peace



ECONOMIC DEVELOPMENT

KUDOS TO TREVOR DAVIS FOR GOING ABOVE AND BEYOND AS THE AMBASSADOR FOR THE CITY!



Downtown Projects

- **Existing City Hall** - the demolition of old City Hall building is complete. Staff is working on the removal of existing concrete slab.
- **Skinner Blvd Road Project** - Staff will bring the Local Funding & Duke Undergrounding Agreements to Commission in January.
- **Downtown Streetscape Pavers** - (Phase I on Main Street, Casa-Tina's) Construction for this project is complete. Staff is currently working on the design for Phase II, which is the south side of Main from Pinellas Trail to Broadway.
- **Downtown Enhancements** - Staff continues its work on enhancements to Downtown including; refurbishing the benches, signage, dumpster enclosures and landscaping.



Community Redevelopment Agency (CRA)

- The CRA Advisory Committee is scheduled to meet 1/10/2024 and the CRA on 1/25/2024
- Staff is scheduled to attend the December 12, 2023 Pinellas County Board of County Commissioners requesting approval for a CRA debt funding plan.

Special Events and Projects

- The market is back in John R. Lawrence Pioneer Park and is well attended.
- **Operation Twinkle** - The Annual Lamp Post Contest is underway with 41 businesses participating. Winners will be announced at the December DDMA Meeting.

Patricia Corridor Project

- Working with Public Works on the construction of a landscape median scheduled to commence early 2024

The Villages Come to Dunedin

- The City welcomed 140 visitors who came by bus from the Villages of Citrus Hills to spend the day in Dunedin.
- Staff worked with the Chamber, DDMA and downtown Merchants to provide a pleasant and productive experience for all.

Business Recruitment and Retention

- The City welcomes Amaratek a Federal Government sub-contractor to Dunedin.
- Meets with and assists the Chamber of Commerce, DDMA, and Visit Dunedin
- Works with Pinellas County Economic Development (PCED) and attend the monthly Economic Development Partners meetings with leadership from the surrounding municipalities

Affordable Housing

- Staff continues to review the feasibility of affordable housing development opportunities and to field calls from citizens seeking resources for affordable housing and other social services.

Next CRA Board Committee Meeting: 01/25/2024

HR & RISK MANAGEMENT

Total number of applications received in November 2023: **196**

Temporary, Seasonal, or Open-until-filled (9)

Positions currently in the interview process (3)

Positions where applications are under review (5)

Candidate has been selected for position (4)

- Lifeguard I and Recreation positions are seasonal, open until filled
- Firefighter/Paramedic are ongoing
- Sanitation Associate, Craftswoman I, & II, Senior Building Inspector & Public Services Maintenance Associate positions are open until filled
- Maintenance Worker I, Water Plant Operator & Water Maintenance Mechanic in interview process
- Code Compliance Inspector, Utility Billing Technician, Buyer, Engineering Inspector & Library Assistant under review
- Parks Maintenance Worker I, Rec Leader II – Hale, Sanitation Foreman (Internal), & Parks Maintenance Worker III (Internal)

Promotions: Michael Blanton – Water Distribution Foreman; Khiem Le – Horticultural Technician; Mark Tokar – Parks Maint Worker II; Peter Britt – Parks Maint Worker III; Kevin Howard – Parks Maint Worker II

New Hires: Tess Clothier-Goldade – Recreation Leader II; Christopher Hawley – Craftswoman II; Christopher Marciana – Public Services Maint Assoc I; Jake Freeman – Recreation Leader; Kevin Nurnberger – Planner I; Thomas Terrell – WW Service Worker; Ornella Kabamba – Recreation Leader; Fallia Gregory – Website/Digital Coordinator;

Self-Insured Medical Claims Experience

- Total Paid Medical & Pharmacy claims for November was \$487,917.24, which is 83% more than October's totals. The average weekly claims for November was \$121,979.31

Family Medical Leave Act (FMLA)

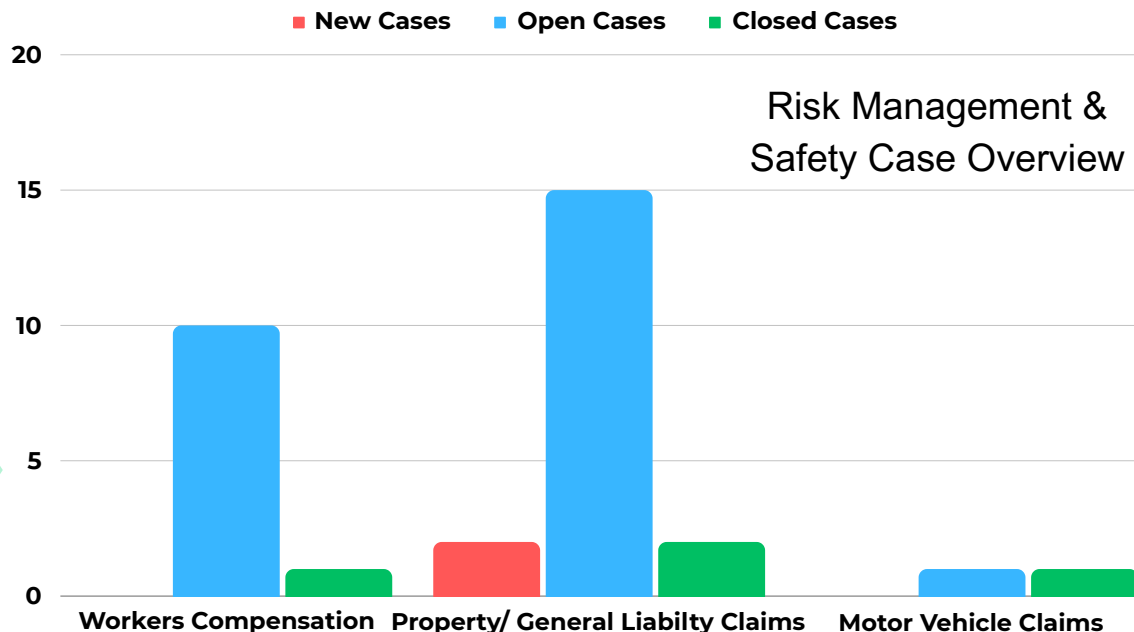
- YTD employees with approved/pending FMLA: 10 (Regular - 4, Intermittent - 6, Pending - 0). Number of new requests in November: 0

Employees Currently Working Modified Duty, Non-WC & DROP (Deferred Retirement Option Program)

- Number of employees currently working on a modified schedule (some restrictions): 2
- Number of Employees in DROP: 11 | Employees who entered DROP during November: 2

Last reported work-related injury: 1

Number of Disciplinary actions this month: 1



FINANCE

Current Projects

- Year-end entries and closures
- FY23 ACFR file
- Recovery Scoping Meeting with PDMG and other FEMA staff regarding Hurricane Idalia (disaster # 4734DR-FL) on November 8th, Damage Inventory Due 1/7/24
- Working with IT and Tyler on Tyler Payments/Cashiering implementation in advance of EP&L go live. Attended demo sessions and implementation meetings. Tyler cashiering training to occur during month of December.

BID, RFP & RFQ Status List

Recently Awarded: 11/14/23 Bid #23-1246- "City of Dunedin Legislative Advocacy Services"

Recently Awarded: Bid #23-1247 "Country Lane Underdrain Replacement Project"

Recently Awarded: RFQ #23-1242 - "Consultant Services for the Dunedin Marina and Associated Public Facilities Master Plan."

Upcoming: RFP #23-1243- "Dunedin Golf Club Restoration Project" for discussion 12/12/23 CC meeting.

Upcoming: RFP #23-1244- "Golf Cart Leasing Services" for discussion 12/12/23 CC meeting.

Under Evaluation: RFP #24-1248- "Library Landscape Upgrades"

Active: RFP #24-1250- "WWTP Chlorine Contact Chambers Rehab Project" submittal due 12/5/23

Active: RFP #24-1251 - "Dunedin Golf Club Food, Beverage and Banquet Services Limited Facility Lease." Submittals are due at 2:00 pm Thursday, Dec. 14, 2023

Active: Bid #24-1252 - "FY2024 Mill and Overlay in Various Street Locations in Dunedin, Florida." Bids are due at 2:00 pm Tuesday, December 12, 2023

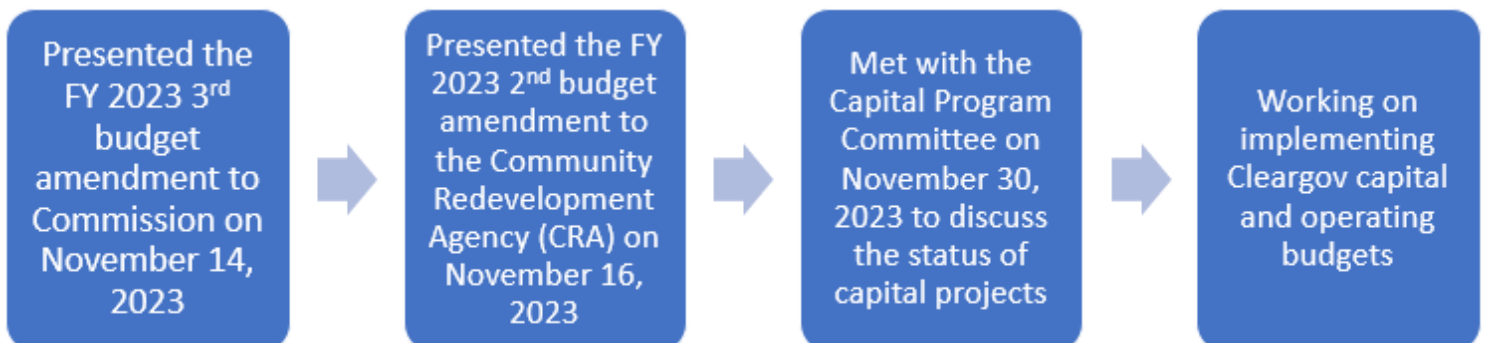
Under Development: "WWTP Electrical Upgrades Project"

Rejected: None

CRF – Capital Recovery Fee (reclaimed water)

- New CRF loan total: \$0.00
- 1 payoff: \$1,485.60
- Paid at install: none

Budget Updates



PARKS AND RECREATION

Projects in Progress

- Pickleball Courts at Eagle Scout Park: Bid specifications are 90% final to repurpose the tennis courts into 10 pickleball courts. Construction is estimated to begin in late Spring 2024.
- Library Playground: Finalized the design and preparing the Commission agenda.
- Highlander Aquatic Complex: Finalized the architectural scope of services for the design development phase. Commission award is scheduled in January 2024.
- Elizabeth Skinner Jackson Basketball Courts: Existing courts have been demolished and new concrete slab poured. Contractor is now resurfacing and painting.

Completed Projects

- Completed the demolition of outside light stanchions and installation of well lighting, a style of landscape lighting flush to the ground, along the north side of the community center.

Personnel

- Franchesca Molinary completed training for the Florida Parks & Recreation Association's Emerging Leaders program.

Completed Special Events

- Art Harvest | November 4
- Veteran's Day Ceremony | November 11
- Dogtoberfest | November 11
- Dunedin Wines the Blues | November 11
- Celtic Music Festival | November 18



PARKS DIVISION & CITY ARBORIST



- Began installing warning tracks on Fisher Little League Fields 1, 2, and 3.



RECREATION DIVISION

- Hale Center Trip, Medieval Times Dinner & Tournament | November 9
- Thanks and Giving Gathering, Hale Senior Activity Center | November 15
- Community Garage Sale, Hale Senior Activity Center | November 18
- Dunedin Community Chorus performed at the opening night of Tropicana Field's holiday event "Enchant."



DUNEDIN GOLF CLUB

- Golf Cart Leasing Services RFP: Evaluation finalized. Scheduled for Commission approval in December.
- Restoration Project: Received one bid for construction services. Scheduled for Commission approval in December.
- Food & Beverage Services RFP: Pre-proposal meeting held on November 16. Proposals are due December 14.

DUNEDIN MARINA

- **Dunedin Community Sailing Center:** The Certificate of Occupancy has been received. Parks staff renovated the landscaping around the center and Boat Club, adding new rock and timber borders.
- Repairs to the day docks have been completed.
- **Clearwater Ferry** services Dunedin Friday through Sunday (Oct. 2023: 13 Days)
 - Total ridership to/from Dunedin - 563 passengers (Avg. daily ridership 43 guests)
 - Passengers origination - Dunedin 56% | Clearwater 44%

COMMUNICATIONS

Areas of Focus

- Baywood Shores neighborhood meeting/flood impacts from Idalia
- Golf cart infrastructure plan
- Amaratek - new R&D company in Dunedin
- Holiday events/road closures
- Onboarding new Website Digital Coord

Top Website Page Views

City of Dunedin Home	27K
Page Not Found*	8.8K
City Calendar	7.6K
Search Results	4.6K
Permits & Inspections	4.0K
Library	3.8K

*40% "Page Not Found" decrease from Oct

Website, Newsletter & Engage City Projects

- 119 new subscribers to DunediNEWS
- 8405 total subscribers to DunediNEWS
- 41k users, 63k sessions, 117k page views, 64k engagements, 36k new users
- Engage Project pages: 3.2k users, 7.7k page views, 4.1k session, Top pages: Freebee Loop (2.9k) and Public Library Strategic Plan (2.1k)

	New Followers	Posts	Likes	Impressions	Video Views
Facebook	276	86	36,584	390,618	51,645
Twitter	15	79	210	25,100	4,100
Instagram	229	31	2,978	124,245	16,800
YouTube	76	-	-	61,800	32,444
LinkedIn	-15	32	290	7,375	944

Social Media Videos by Platform

- 48.8% on Facebook, 30.6 % on YouTube, 15.9% on Instagram, 3.9% on Twitter, 0.9% on LinkedIn
- Dunedin YouTube Watch Time: 234.1 hours - up 5% from Oct

Top Social Media Posts

- Freebee, Cooking Safety Tips, Manatees, Gratitude Month & Small Business Saturday

Zencity Insights November 2023

- This period, positive sentiment in the conversation was slightly higher as compared to last period (50% vs. 44%), while negative sentiment was significantly higher (4% vs. 1%)
 - Volume: 31.9K
 - **Positive:** 15.9k (down 11.5%)
 - **Negative:** 1,356 (up 342%)



Top Event Pages Viewed

- Art Harvest | 3,000 views
- Old-Fashioned Christmas & Holiday Parade | 2,200 views
- Holiday Boat Parade & Tree Lighting | 1,200 views

Top News Articles Viewed

- Freebee Launch | 644 views
- Potable Watering | 568 views

LIBRARY

Completed Projects & Events

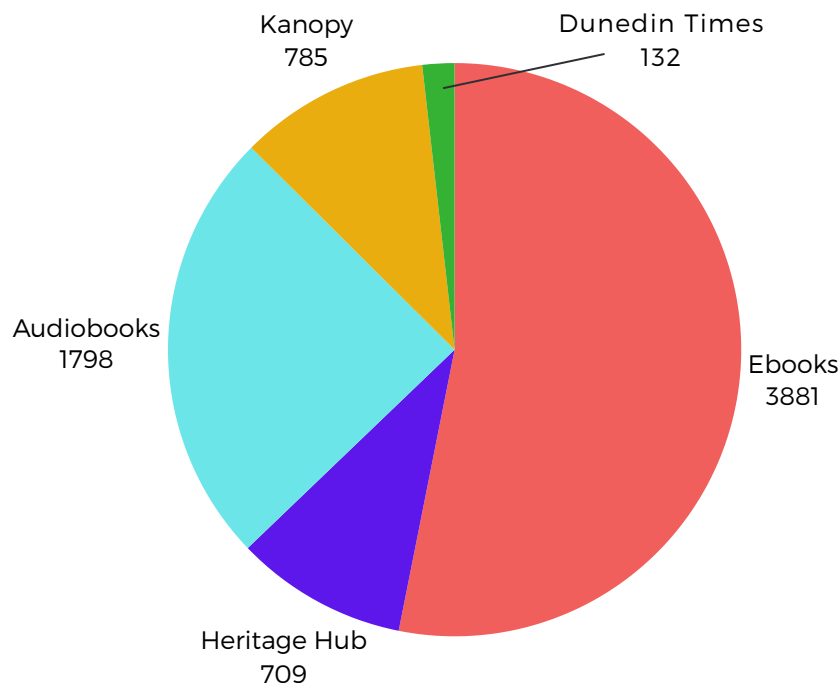
- Participated in the Great American Teach-In
- Completed the Annual Library State Report
- Received perfect score on Passport Facility Compliance
- Presented story times at Hammock Park

Projects & Events in Progress

- Reading Garden renovation discussion
- Received new playground proposal
- Completed collection check with Collection HQ

THIS MONTH, WE DELIVERED 954 POUNDS TO DUNEDIN CARES FOOD PANTRY!

ONLINE USAGE



Total Transactions	58,110
Total Visitors	11,865
Computer Usage	1,349
Wi-Fi Users	2,820
Items added to collection	880
Youth, Teen & Adult Programs	128
Youth, Teen & Adult Attendance	2,228
Passport applications processed	42
AWE machines	30
Museum Passes checked out	59
Adult Volunteer Hours	71
Youth Volunteer Hours	122
Study Room Users	158
Notary Stamps	17
Seed Packets Checked Out	210
Homebound Delivery Patrons	26
Homebound Delivery Items	99
Branch Library Visitors	288



COMMUNITY DEVELOPMENT

Code Compliance Division

- 4 new cases heard at the November 7, 2023 Code Enforcement Board (CEB) Meeting
- Code compliance fines and fees collected in November 2023: **\$0.00**
- Cases set for hearing: 2
- Voluntary compliance rate: 98%

Next Code Enforcement Board Meeting: 1/2/2024



Planning Division

- 11/02/23 - City Commission approved Application AN-LUP-ZO 23-02 for Voluntary Annexation, Land Use Plan Amendment and Zoning District Designation of 2010 Greenbriar Blvd, Clearwater, FL 33763.

Zoning Division

November 2023

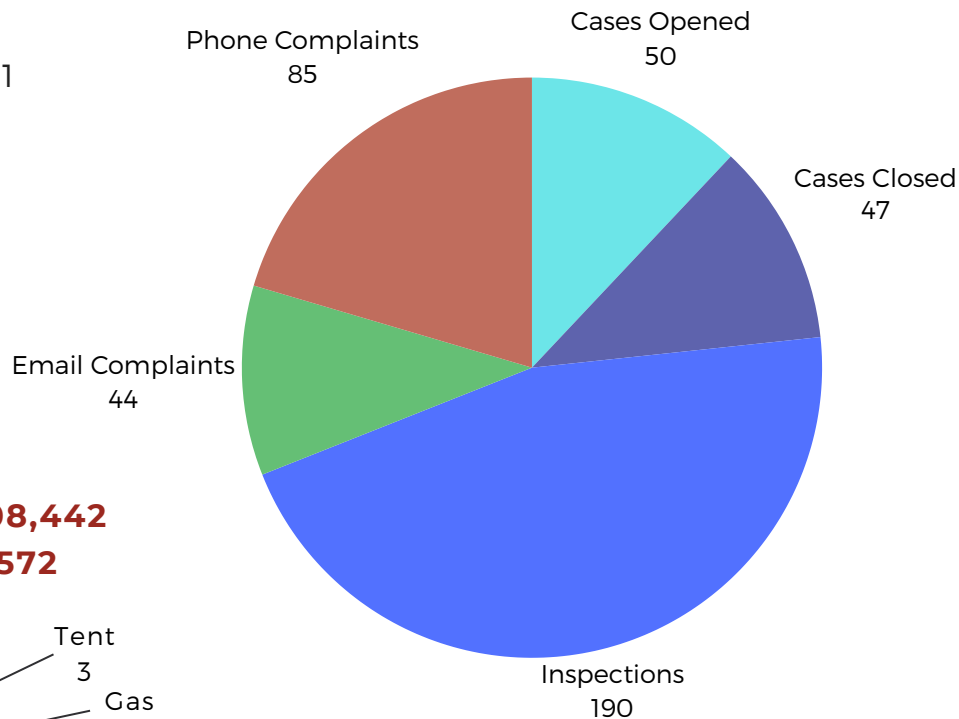
- Zoning and Land Use Inquiries: 111
- Short-Term Vacation Rental/Transient Use Inquiries: 10
- Zoning Verification Letters: 1
- Address Changes/Assignments: 3

Building Division

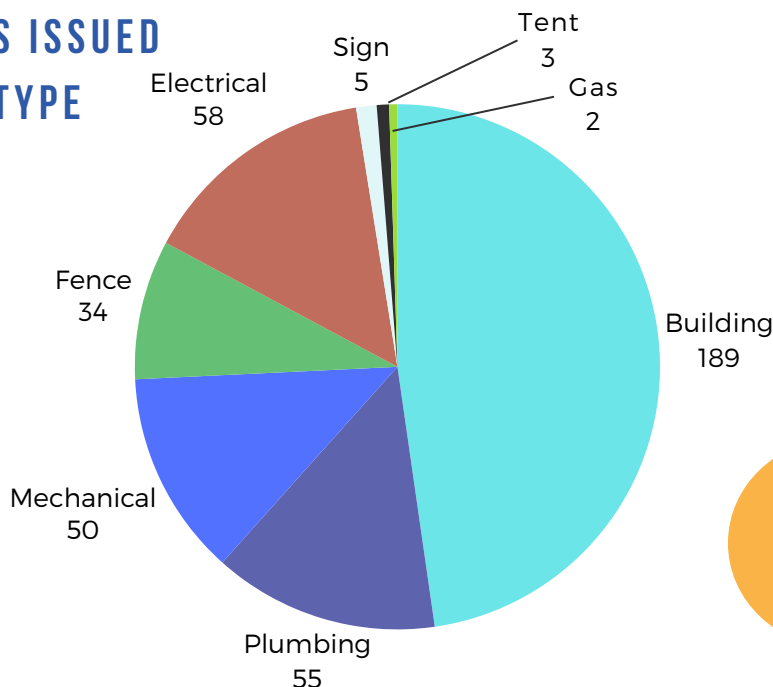
November 2023

- Total permits: 393
- Total inspections: 1,063
- Total value of construction: **\$9,208,442**
- Total permit fees collected: **\$101,572**

CODE COMPLIANCE STATISTICS



PERMITS ISSUED BY TYPE



FREEBEE LOOP MOVED 1,230 PASSENGERS IN NOVEMBER

PUBLIC WORKS

Operations

- Solid Waste staff participated in the Great American Teach In at 3 schools. Randy Knott and Brian Rohrsen provided trucks and messages of safety to K-2 students at San Jose Elementary, Dunedin Elementary and Academie Da Vinci!
- Supported Freebee Loop Kick off, Arts and Crafts, Art Harvest, Wines the Blues, Celtic Festival, Dogtoberfest events.
- Inspected all of the check valves in Baywood Shores, ordering replacements
- Energy evaluation/audit of buildings on going through next month
- Erected Christmas tree City Hall lobby and provided support for decorations




Completed Projects

- Repaired and replaced 1,475 sf of sidewalk
- Repaired utility cuts on street surfaces for Water and Wastewater (24 locations)
- Manufactured (15) and replaced (9) traffic signs
- Repaired Stormwater structures (4) inlets, (3) pipes

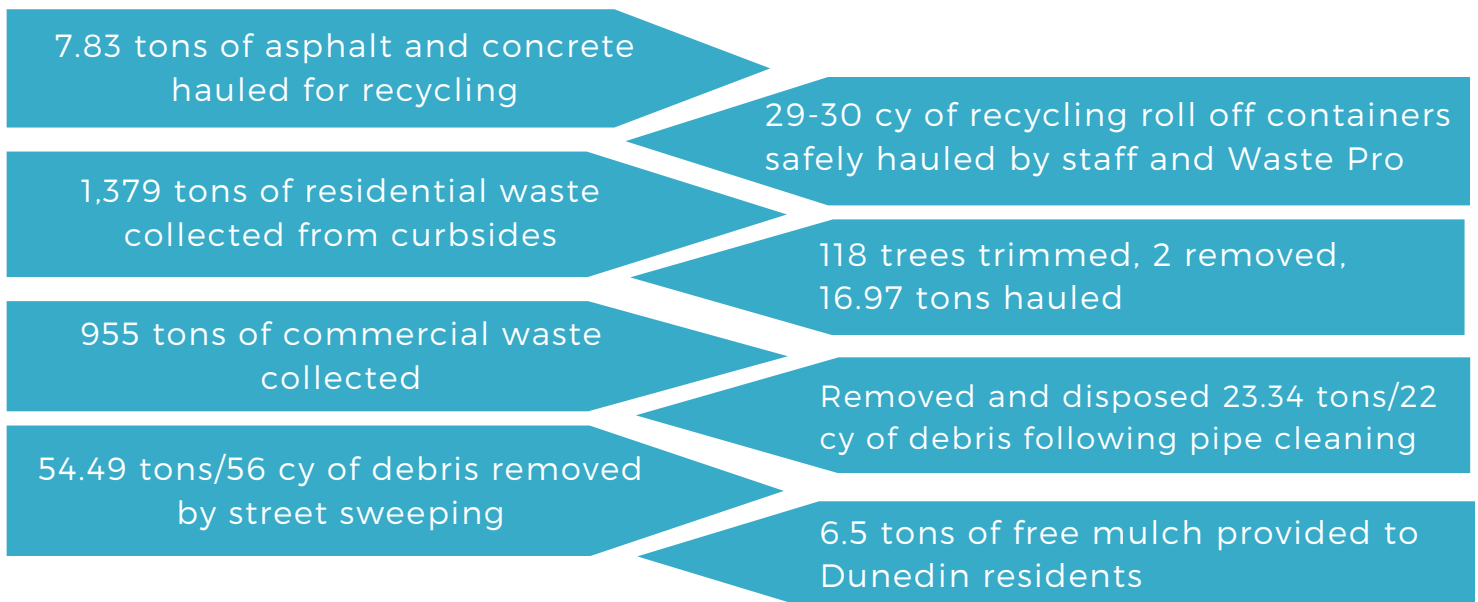
Stormwater Rate Study Schedule

- **January 2024:** Stormwater Rate Study Presentation w/ City Manager prior to the Stormwater Rate Study Workshop
- **January 2024:** Final Stormwater Rate Study Workshop w/ Board of Finance and Stormwater Advisory Committee
- **February 22, 2024:** Raftelis Final Stormwater Rate Study presentation for the City Manager
- **March 2024:** Stormwater Rate Study presented before the City Commission

Awards

- Awarded pizza and trophy from the City Manager for Citizen Academy highest scores! 

SUMMARY OF QUANTIFIABLE ACTIVITIES



UTILITIES

WWTP Maintenance and Repairs

- Ring Power onsite, conducted quarterly generator inspection, no issues.
- Universal Controls onsite, replaced both East/West chlorine contact chamber flow meters at Fac. #9.
- Guardian onsite, replaced West alum pump at Fac. #14A.
- Maintenance installed six new digester transfer pipe supports at Fac. #12.
- Himes Electric onsite, replaced five tower lights with LED fixtures.

Compliance

- The October 2023 Discharge Monitoring Report was submitted to FDEP in compliance.

Activity	# completed
Manhole Repair	1
Clean-out Installs	5
Lateral Repairs	3
Lateral Liners	8
Flood Dome Installed/Replaced	0
Citizen Blockage Calls	27
Sunshine 811 Locate Tickets	340
Linear Feet Cleaned (Vac truck)	7,730 LF
Linear Feet Televised (TV truck)	27,017 LF w/ 29 set ups
Lift Station Check Valves Cleaned	6



WWTP FLOWS

Influent Average Daily Flow	3.377M gal
Influent Monthly total Flow	101.31M gal
Reclaimed Water Avg Daily Flow	3.134M gal
Reclaimed Water Monthly Flow	94.00M gal
Final Effluent Avg Daily Flow	0.184M gal
Final Effluent Monthly total Flow	5.525M gal



WATER PRODUCTION

Average Daily Potable Flow	3.74M gal
Monthly Potable Water Prod	118.74M gal
Annual YTD Potable Flow	1,133.4M gal
Annual YTD Rainfall	22.16 in
November 2023 Rainfall	0.63 in

Water Production

- Train #2 waiting on new VFD, expected ship Date is Dec. 7th and membranes to be installed following, Train #3 needs membrane cleaning. New cleaning in place is 85% complete.
- Augmentation has reached our allowable compacity for the year (60MG).
- SWFWMD declared a Ph 1 Water Shortage for Pinellas and surrounding counties. Working with distribution on a plan for compliance with SWFWMD to conserve water and ensure compliance with irrigation limits.

Water Distribution

- Backflow testing 90% complete (7725 tested YTD)
 - Hydrant Program installed 0 new, repaired 17, replaced 8, painted 125, and flow tested 105.
 - Valve Program exercised 20 valves this month. For the year, 7 installed, 1 replaced, exercised 316 potable and 56 reclaimed for a total of 392 distribution valves.
 - The Large Meter Program is 100% complete with 81 meters tested for the calendar year.

Wellfield

- Southeast Drilling Services has been contracted to replace a burned-out motor in Well #90.
- Develop condition status for all the production wells.
- Quotes are being evaluated to pig the raw water line.
- Updating Bid documents for Rehabilitation of Well #1.

ENGINEERING

Roadway, Drainage, and Interdepartmental Projects in Progress

- **Brady Drive Drainage:** Bids being prepared.
- **Eagle Scout Park Pickleball Courts:** Received Kimley-Horn proposal; PO issued; work begun; plans at 60%.
- **San Charles Dr. Drainage Improvements:** Plans under review. Delayed by engineering vacancies
- **Santa Barbara Drainage Improvements:** Property owner at 1768 Santa Barbara Drive to vacate an existing utility easement. Surveyor to prepare new easement pre-construction. Project on hold due to engineering vacancies.
- **Buena Vista Drive Drainage Improvements:** Plans in progress.
- **Gabions Drainage System Repair:** Survey complete. Plans + permit submitted. Bids docs being prepared.
- **City of Dunedin Sailing Center:** Construction substantially complete.
- **Santa Barbara Brick Street:** Project substantially complete; reviewing As-Builts. Project will be closed out if construction is accepted.
- **Library Landscape Upgrades:** Bid came in over budget will be revising scope of work.
- **Casa Tina Sidewalk:** Construction complete.

Utilities Projects in Progress

- **Lift Station 32 Rebuild:** Bid package complete. Awaiting state approval and grant funding.
- **Solon Avenue Force Main and Fiber Optic Improvements:** Fiber optic line is complete. Forcemain replacement along Solon Avenue has continued between Chesterfield Dr. and Garrison Rd., with final planning / coordination for directional drilling under Garrison Rd. and south of Solon Ave., along CR # 1.
- **WWTP Electrical:** Bids received exceed cost.
- **WWTP SCADA System Upgrades:** Awaiting technical specification from McKim & Creed for bid package.
- **WW Lift Station Control Panel / SCADA replacements (44 sites)** – actual onsite work has started.
- **WWTP Chlorine Contact Chamber Rehab & Cover:** Advertising, bids due December 12, 2023.
- **WW Force Main Replacements:** FMs for LS #1 and 17 constructed and in service with restoration complete. FMs for LS #12A / Fairway Dr. and 4 / Santa Barbara Dr. are underway. FMs for LS #2 and 10 will be coordinated with Downtown event schedules.
- **WWTP Outfall Piping Repair:** Grant Agreement from FDEP for \$400K approved by Commission on October 31st, 2023. Procurement of repair services to follow.



SITE INFRASTRUCTURE / DEVELOPMENT REVIEW

Projects discussed/researched as part of DRC meetings	2
Site / Infrastructure plan sets in review	5
Approved developments in construction	8

FIRE

Fire Prevention Division

- Attended events including – Art Harvest, Dogtoberfest, Wines the Blues, Celtic Festival, and the Arts and Craft Festival
- Prevention was also able to do more student ride along with fire prevention division & also station tours for kids at Garrison Jones in a community partnership program for the encouragement of bilingual students.

Completed Projects

- The Studio Sauna – 2664 Bayshore Blvd
- Dunedin Pediatrics – 640 Douglas Ave

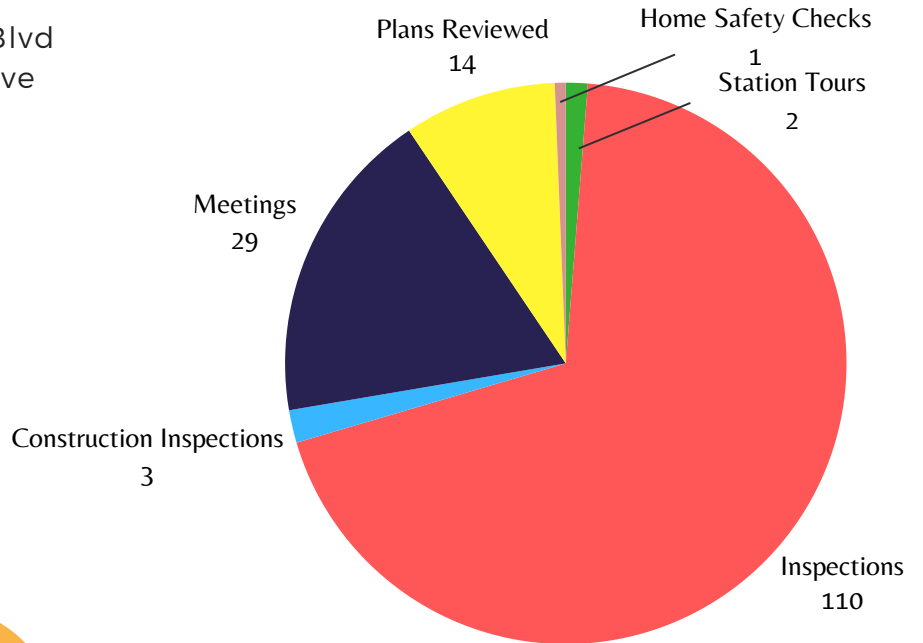
Current Projects

- 22 projects including new construction commercial, new construction condo, new mixed use, storage building, restaurant, and new build-out

Training and Safety Division

- Completed Fireboat training/testing for Deckhand and Operator certs

FIRE PREVENTION STAFF ACTIVITIES



A SHIFT COMPLETED 261 HOURS
B SHIFT COMPLETED 638 HOURS
C SHIFT COMPLETED 717 HOURS

DEPARTMENT TOTAL OF 1,616
TRAINING HOURS COMPLETED!



Operations Division

- Crews responded to 761 incidents during the month of November.
- FF/P Kieler completed the Acting Lieutenant certification training.
- FF/P Completed the Truck Driver certification training.
- FF/EMT Justin Graham resigned after 7 months on the job to move back north with family.
- FF/P Sarah McKay resigned after 10 months.

STRATEGIC PLANNING & SUSTAINABILITY

Strategic Planning

- Phase I Strategic Planning Project: Employee Forum held 11/13
- Updated to public-facing project page for Strategic Planning
 - Launched a project engagement page on the new website titled “Strategic Planning”
- Digital dashboard vendor solutions under review by key stakeholders

Legislative Advocacy

- The Southern Group approved as Legislative Lobbyist for the City for 2023-2024
- Met with Florida League of Cities and State Legislators in Tallahassee November 6-8
- Appropriations Request Forms Submitted: Rep. Berfield carrying \$750,000 request for Gabion Replacement Project & Rep. Anderson carrying \$1.25M for Fire Training Facility
- Attended Suncoast League of Cities Officer Dinner on 10/30
- Attended Legislative Delegation Meeting on 11/29/30

**RUNNER UP FOR THE 2023 SUSTANY FOUN.
SUSTAINABLE BUSINESS AWARD**

Community Impact

- Public Art Project: Wastewater Wall (Leland Chase) Project: Call to Artists published 11/29
- Public Art Project: Signal Box Wraps for Patricia Ave & 580 photo selection in process
- Participated in Great American Teach In for middle school on municipal government



Sustainability

- Completed a multi-jurisdiction grant application for the Department of Energy’s Energy Future Grant
- Attended a two-day Living Shorelines Workshop
- Presented at the Dunedin Golf Cart Public Meeting, Dunedin Chamber Event, Great American Teach In, and Daughters of the American Revolution Meeting
- Presented the Park & Plug EV Charging Station program to City Commission. Pricing and updates have been posted to the City’s website
- Met with Sierra Club to address current and upcoming projects and legislation



Next Strategic Planning Community Focus Group scheduled: 1/16/24

INFORMATION TECHNOLOGY

Projects in Progress

ERP (Enterprise Resource Program) Permitting System	Completion January 2024
ERP (Enterprise Resource Program) Work Order System	Completion July 2024
ERP (Enterprise Resource Program) Utility Billing System	Completion Winter 2024
Fiber Cable Audit (of whole city to determine viability)	Completion Winter 2024
ERP (Enterprise Resource Program) Cashiering	Completion January 2024
Fiber Cable Replacement (WW to City Hall)	Completion January 2024
Security Camera Replacements for Monroe Street Garage	Completion December 2023
Cybersecurity Monitoring & Detection Program Installations	Ongoing as of November 2023
Cybersecurity Training for All City Employees	Ongoing as of November 2023
FY24 Annual Computer Replacements	Ongoing as of November 2023
Microsoft One-Drive and SharePoint Setups (citywide)	Completion Winter 2024

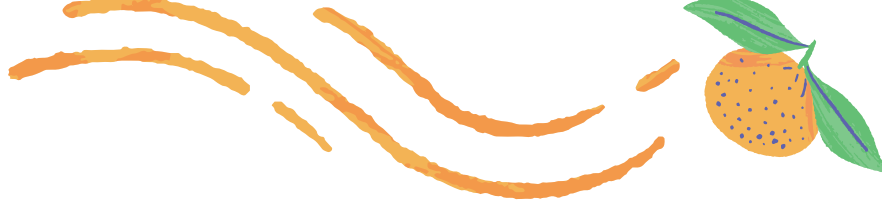
Future Projects

Network Closet Wire Management Project (citywide)	Completion Fall 2024
New Security Camera Systems – Citywide Project	Completion March 2024
Microsoft One-Drive and SharePoint Setups (citywide)	Completion Winter 2024

Completed Projects

Citywide Phone Line Porting to New Carrier	Completed November 2023
IT Services Help Desk Technician Vacancy \$24.31 - \$29.17/hr	Position Filled October 2023

Kudos!



Sent: Saturday, November 4, 2023 1:47 PM
To: Gorshe, Phyllis
Cc: Hoback, Michelle
Subject: **Phyllis: Mark, Michelle, and Socrates**

Phyllis, I participated in the Socrates Cafe for the first time today. I was impressed by the quality of questions, answers, and caliber of participants - especially the moderators Mark and Michelle.

In the past I've mentioned my high regard for Mark but today I had the pleasure of being introduced to the discussion-group moderation of Michelle Hoback. Another one of your "secret weapons".

She was adroit, fluid, and all inclusive - keeping all of us on track throughout. Her ability to intelligently synopsise and respectfully appreciate all points of view, moved the discussion along, and her artful transitioning kept the experience lively and quite pleasurable. I look forward to more Cafe experiences.

Richard Morea

Sent: Monday, November 13, 2023 2:03 PM
To: Rob Cozen
Subject: **Dunedin Veteran's Day Ceremony**

Rob, This email is two days later than I hoped to send it to you.....crazy busy (and fun) weekend in Dunedin....but thank you VERY MUCH for orchestrating the Dunedin Veteran's Day Ceremony on Saturday.

I know there were a lot of others that made it all happen, but your leadership and delivery made for a great event for our City. Thank you for your dedication to our veteran community! A much deserved BZ Shipmate!

Kevin Sinnett
Dunedin Military Veterans Committee Member

Sent: Wednesday, November 8, 2023 8:36 AM
To: Parks, Jeff
Subject: **Emergency Response**

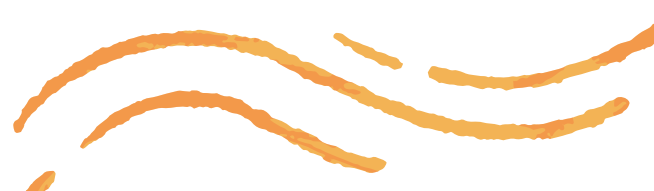
Hello, I was having dinner last night at Frenchy's Outpost in Dunedin when I became ill and required emergency assistance. I believe that it was the Dunedin Fire Department that responded, though I did not get any names of the personnel involved.*

I just wanted to express my heartfelt appreciation and thanks for the EMT's quick response, kind and attentive help, and their efficient coordination with the staff at Frenchy's and my friend who was accompanying me for dinner.

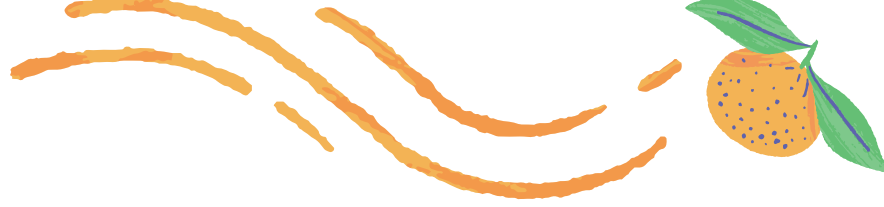
Please pass along a note of gratitude and let everyone know that I am doing well today and will do my best to NOT require their services in the future!

Charles Morgan, Tarpon Springs, FL

***This was E61 with crew: Lt Clauss, FF/P Underwood, and FF/EMT Chimento**



Kudos!



Sent: Wednesday, November 22, 2023 6:02 PM

To: Connect Dunedin

Subject: email the City of Dunedin

My wife and I have been guests in Dunedin since 11/20/23 and leaving 11/23/23. We came because of an article in Southern Living Magazine. **We are beyond impressed with Dunedin!**

The people here are friendly, the free parking is wonderful, it is so easy to walk almost anywhere, it is clean and safe and above all it is a culture of welcoming! We are staying in the Meranova Guest Inn and love the location plus its attention to detail! A strong recommendation in our book for sure! As a Vietnam Era Veteran I appreciate you honoring all veterans. We also appreciate your wonderful and unique Christmas decorations. Thanks for keeping Christ in Christmas!

You all have done and are doing a Great Job! We will be back! Best wishes for the holiday!

Ted and Judy Sweitzer

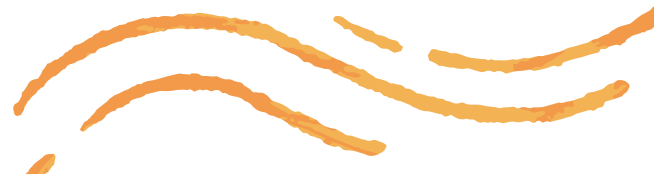
216 Reef Run Road, Pawleys Island, SC 29585

From: Laurie Ferguson, Harbormaster

For: Mike Savage and Pete Wells

Subject: **Thank you!**

Marina staff would like to thank Mike Savage from Facilities for his quick response when assistance is needed at the Marina. We would also like to thank Pete Wells and his crews for all of their help with completing the landscape surrounding the Sailing Center. Teamwork is crucial for all to get any job done and is much appreciated!





Kudos!



Sent: Monday, November 13, 2023 9:51 AM
To: Bramley, Jennifer
Subject: **Wines the Blues event last weekend.**

Good morning Jennifer,

I'm Dave Conkle and my wife Liz and I so enjoyed this year's event in your beautiful city. I am a 100% service connected disabled veteran. I called the city and was directed to Trevor, who is a consummate professional, to enquire about accommodation of  parking near the entrance to the event. He was most helpful and had AMG event coordinator call me too. Dre was very friendly, helpful and clued me on all the locations to allow easy egress to the entrance. Thanks to both these gentlemen for their wonderful support.

Dre had asked me to flag down any AMG employee to have them radio him so he could meet us. After meeting us, we expressed our thanks to him for his excellent help. I believe we have found a new friend. He was so very kind and comped us lanyards and wrist bands to enter the VIP area. My wife loved the different wine tasting and we so enjoyed  the catered food from Southern BBQ. There offerings were superb and not only did we discover a new BBQ restaurant but my wife particularly liked the Buttery Chardonnay Lush and Creamy.

We so appreciated Trevor and Dre for there help. What a beautifully organized fun event. Dre especially runs a great event. We are 22 year residents of Safety Harbor and our wine fest the previous weekend was put to shame by AMG and your fair city. I have already spoken to our city manager, Matt Spoor, about using AMG for future public events in our city. He just loves to hear from me and probably wishes we would move to Dunedin...lol!

Seriously though, our city could learn a thing or two from your great city. Thank you for the cherry on top of a terrific veterans day. Needless to say, we will be attending more of your enjoyable events. We are grateful for all evolved in putting on a truly marvelous event and appreciate you and your professional staff greatly!

From, Dave Conkle



Kudos!

November 20, 2023

Jeffrey Parks, Fire Chief
Dunedin Fire Department
1042 Virginia St.
Dunedin, FL 34698


Fire Chief, Jeffrey Parks,

On behalf of all the residents of Union Park Villas and especially Nancy Romano and George Woodring of 1001 Osprey Court, we **Thank You** for your rapid and efficient efforts in extinguishing the fire last Thursday, November 16.

The explosion of the gas grill could have easily led to a huge disaster, but your fire fighters quickly took control and saved their home and possibly others.

It is extremely comforting in knowing such dedicated and professional men and women are close at hand and ready to help. We **Thank You For Your Service**

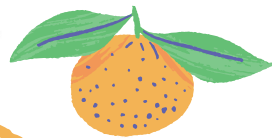
Sincerely,



Sally A. Huebner, President
Union Park Villas HOA Board of Directors

Thought you should know what a wonderful crew you have!

*Thanks,
Sally*



Kudos!



Lanie, (Lanie Sheets, Parks & Recreation)

Thank you for all of your help! You went so above & beyond to help me with this project and I am so grateful for that. You do such amazing things for Dunedin, never stop! You are very appreciated ♡

-olivia ondash ♡

